



# Full Lead Service Line Replacement Program



## Pre-Replacement Activities



Service  
Line  
Inventory



Costs and  
Funding



Replacement  
Methods



Customer  
Communication



## Post-Replacement Activities



Flushing  
Whole house  
HVF +  
Service Line  
Flushing +  
Displacement  
Flushing



Sampling and  
Reporting



Monitor for  
Copper



Customer  
Communication  
and Best  
Practices